



Refund Policy – Donations and Fundraising Events

Donations.

Due to the nature of charity donations, refunds are given at the discretion of our General manager. Therefore, please make sure that the amount you enter is the amount you wish to give.

In the event of an incorrect amount being entered, or if the donation is made accidentally or there is an extremely unusual circumstance, please contact us via info@fitkidzfoundation.org.au. We will review the request and respond within 2 business days.

If a recurring donation did not cancel correctly when requested, we will refund amounts donated from that date. Please advise us via info@fitkidzfoundation.org.au if you believe there is an error with your recurring donation within 2 business days.

If a donation is refunded, the associated Tax Receipt is no longer truthful so it should be shredded.

Event tickets.

Once the transaction has taken place refunds are given at the discretion of our General Manager. If you need to request a refund for an event ticket please contact us via info@fitkidzfoundation.org.au.

The Fit Kidz Foundation's details.

The Fit Kidz Foundation

ABN 901 401 341 12

831 Old Northern Road, Dural, NSW 2158

You can contact The Fit Kidz Foundation by email at info@fitkidzfoundation.org.au.

Record of policy development		
Version	Date approved	Date for review
2020.1	November 2020	November 2021

Responsibilities and delegations	
This policy applies to	All persons who donate, all event attendees
Policy approval	Senior Management

End of document
